



Guaranteed Service Agreement

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If a shipment is refused by consignee on scheduled day of delivery through not fault of E D I Express for any reason, guaranteed services and associated service up-charge shall be due as agreed upon. If the shipment requires an appointment but E D I Express is unable to secure one from the consignee, the guaranteed service will be considered met and all charges will be due. If only a portion of the shipment fails to be delivered, forfeiture of only the additional Guaranteed Service charges will serve as maximum restitution. The remedies and conditions set forth above shall be the only remedies allowed under any possible claim filed against carrier. In the event any of these provisions are in direct conflict with an established contract of agreement with shipper, the provisions outlined above shall not be applicable. E D I Express, Inc. reserves the right to cancel or suspend the provisions provided herein at any time at its sole discretion. Our Guarantee Service Agreement will be voided if all information is not provided to the Guaranteed Service Department: e.g. liftgate or inside delivery is required, or if any changes are made to the bill of lading that causes a delay: e.g. change of address, change of terms, reconsignment or if freight is not picked up due to improper packaging.

SERVICE and EXPIRATIONS: this agreement has been issued with an offer of service at the rates and charges agreed upon on the date of issue. Changes or cancellation of this agreement will become effective immediately upon signature of both parties.

AGREEMENT: shipper and carrier agree the services and charges provided by this agreement are designed to meet the distinct needs of shipper and carrier. Shipper and carrier agree the provisions contained herein properly express and memorialize the complete understanding of the parties as contained in all prior agreements, both verbal and in writing.

Shipper:	Consignee:	Debtor:	(please indicate)
Agreed Amount \$	Origin City, Zip:	Destination City, Zip:	
Commodity:	# Pallets/Pieces:	Weight:	Space Occupied:

CAUTION: any increase in the number of pallets, pieces, weight and/or space occupied will result in the recalculation of the charges contained within this quote!

Shipper:	E D I Express
By:	By:
Signature: _____	Signature: _____
Title:	Title:Customer Service
Phone #:	Date:
Date:	

Quote Number:

For guarantee to be valid, please fill out information above, sign and fax to before pick-up can be scheduled.